

## Swiss Air Online Check-in from ViewTrip

|   |  |                                   |          |        |          |           |
|---|--|-----------------------------------|----------|--------|----------|-----------|
| <b>Product Advisory Number: 564</b>     | <b>Version: 01</b>   | <b>Effective Date: 18JUL2008</b>  |          |        |          |           |
| <b>High Level Description</b>           | Travelport is pleased to announce Swiss Airlines as the newest participant in the Travelport ViewTrip automated Online Check-in Service. This allows travelers the ability to check-in for their flight from an email or directly from their itinerary. Other participants include Midwest Airlines, British Airways, Virgin Atlantic and Delta Air Lines, Frontier Airlines |                                   |          |        |          |           |
| <b>Impact Summary</b>                   | No known impact to internal or external Worldspan customers  |                                   |          |        |          |           |
| <b>Reason For Issue</b>                 | New Online Check-in carrier for Worldspan customers from ViewTrip  |                                   |          |        |          |           |
| <b>Customer Impact</b>                  | <b>N</b>   | Internal Only                     |          |        |          |           |
|   | <b>Y</b>   | Subscribers                       |          |        |          |           |
|   | <b>Y</b>   | Developers                        |          |        |          |           |
|   | <b>Y</b>   | Air Suppliers                     |          |        |          |           |
|   | <b>N</b>   | Surface Suppliers                 |          |        |          |           |
| <b>System</b>                           | <b>N</b>   | Galileo                           | <b>N</b> | Apollo | <b>Y</b> | Worldspan |
| <b>Product Area</b>                     | <b>Y</b>   | Host Function                     |          |        |          |           |
|   | <b>Y</b>   | Desktop                           |          |        |          |           |
|   | <b>N</b>   | Fares                             |          |        |          |           |
|   | <b>N</b>   | Web Services (API and Messaging)  |          |        |          |           |
|   | <b>N</b>   | Galileo Fares Interface (ATO/CTO) |          |        |          |           |
|   | <b>N</b>   | Hosting                           |          |        |          |           |
| <b>Load to Production</b>               | 17 <sup>th</sup> of JULY 2008 – 9:00 PM Eastern Time   |                                   |          |        |          |           |
| <b>Load to Copy</b>                     |  |                                   |          |        |          |           |
| <b>Web Services (API and Messaging)</b> |  |                                   |          |        |          |           |
| <b>Contact</b>                          | Renee Hodges   |                                   |          |        |          |           |

## OVERVIEW-

Online Check-in provides travelers who use Travelports ViewTrip online itinerary application, the ability to link through to participating airline's dot com website passenger check-in facilities. The itinerary requires a flight booked on an airline which Worldspan has agreed to provide the online check-in functionality.

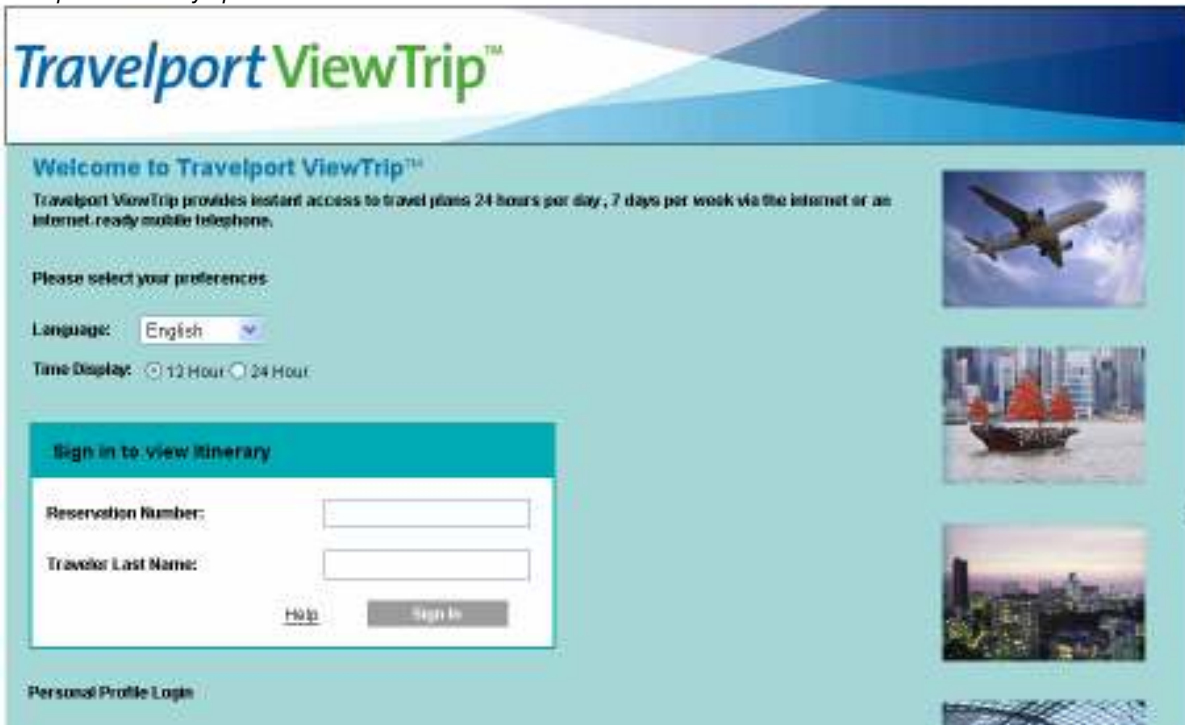
### Current airlines available for Online Check-in via ViewTrip:

|                  |                 |                 |                 |                   |
|------------------|-----------------|-----------------|-----------------|-------------------|
| Midwest Airlines | British Airways | Virgin Atlantic | Delta Air Lines | Frontier Airlines |
| Swiss Air        |                 |                 |                 |                   |

The feature is available to all travelers whose itineraries are booked by Worldspan's travel agency, corporate and e-commerce customers who use the ViewTrip Web site as an added itinerary service for their clients.

Online check-in through ViewTrip supports Travelports strategy to deliver new technologies that are exceptionally customer service-oriented. This feature complements the services customers already provide to travelers, streamlines processing at airports on behalf of our airline customers, and is a welcome feature for time-pressed travelers.

Example of [www.mytripandmore.com](http://www.mytripandmore.com)



The screenshot shows the Travelport ViewTrip website interface. At the top, the logo reads "Travelport ViewTrip™". Below the logo, a welcome message states: "Welcome to Travelport ViewTrip™. Travelport ViewTrip provides instant access to travel plans 24 hours per day, 7 days per week via the internet or an internet ready mobile telephone." Underneath, there is a section for preferences: "Please select your preferences." This includes a "Language:" dropdown menu set to "English" and a "Time Display:" section with radio buttons for "12 Hour" (selected) and "24 Hour". A prominent teal button says "Sign in to view itinerary". Below this is a login form with two input fields: "Reservation Number:" and "Traveler Last Name:". A "Help" link and a "Sign In" button are located at the bottom of the form. On the right side of the page, there are three small images: an airplane in flight, a traditional Chinese boat on water, and a city skyline at night.

Traveler will enter the reservation number/Worldspan Record location and traveler's last name to access the itinerary.

Example ViewTrip (1P) Itinerary (with RAIL segment for Swiss Air):

| Flight - Swiss  |   | Tuesday - 10 June 2008      |                                      |
|---|---|-----------------------------|--------------------------------------|
| <b>Flight:</b>  | LX0017  | <b>Confirmation Number:</b> | K8LRQY                               |
| <b>Class:</b>   | COACH   |                             |                                      |
| <b>Depart:</b>  | New York John F. Kennedy Int'l Arpt<br>New York, NY USA |                             | 06:00 PM<br>Tuesday, June 10, 2008   |
| <b>Arrive:</b>  | Zurich Arpt<br>Zurich CH                                |                             | 08:15 AM<br>Wednesday, June 11, 2008 |
| <b>Seat:</b>  | Not Assigned  | <b>Stopovers:</b>           | 0                                    |
| <b>Meal:</b>  | Yes   | <b>Mileage:</b>             | 3926                                 |
| <b>Aircraft:</b>  | Airbus A330-200/300                                     | <b>Travel Time:</b>         | 8:15                                 |
| <a href="#">Weather</a>   <a href="#">Maps / Driving Directions</a>   <a href="#">Online Check-In</a> |   |                             |                                      |
| Rail - Swiss  |   | Wednesday - 11 June 2008    |                                      |
| <b>Train #:</b>   | LX7404  | <b>Confirmation Number:</b> | K8LRQY                               |
| <b>Depart:</b>  | 09:04 AM  | <b>Rail Station:</b>        | Zurich Arpt<br>Zurich<br>CH          |
| <b>Arrive:</b>  | 10:20 AM  | <b>Rail Station:</b>        |                                      |
| <b>Meal:</b>  | Meal Service  | <b>Stopovers:</b>           | 0                                    |
| <b>Travel Time:</b>   | 1:16  |                             |                                      |
| <a href="#">Weather</a>   <a href="#">Maps / Driving Directions</a>   <a href="#">Online Check-In</a> |   |                             |                                      |

ViewTrip will display an instructional pop up window if traveler attempts to click on the inactive Online Check-in link more than 23 hours prior to flight departure time and later than 1 hour prior to flight time.

| My Trip And More Online Check-in |   |
|----------------------------------|---|
| Carrier                          | Requirements  |
| Swiss International              | Permitted with an e-ticket on a flight scheduled within the next 23 hours.<br>Not permitted within the next hour.<br>(All times are local city boarding times.) |

ViewTrip will display tool text when user hovers over the Online Check-in link on the ViewTrip itinerary

Online Check-in (Click for more info)

The traveler will not have to retype in their first and last name, departure port, flight number and departure date to start the check-in process on the online check-in page.

If the passenger name record (PNR) contains multiple names and the user clicks on the Active link on the ViewTrip itinerary a Passenger Selection pop up displays.

Select one passenger for Online Check-in from the list below:

(Select) ▼

(Select)  
DEBBIE TEST  
LEE TEST

Submit Cancel

Example Swiss International Air Lines Jump Page:



Example of LX (Swiss Air) Landing Page:  
 Note: Flight and Passenger Name is Pre-Populated:

## Web Check-in EN | DE | FR

Passenger details
Check-in details
Confirmation
Boarding Pass

Please see below the seat we have assigned you. If we have not yet assigned you a seat, please indicate if you prefer an aisle or window seat. You can change this seat later if you wish and select your preferred seat.  
 Please indicate if you will be travelling with checked luggage.

| Passenger          | Seat Information <sup>?</sup>    |                       | Checked luggage <sup>?</sup>     |                       |
|--------------------|----------------------------------|-----------------------|----------------------------------|-----------------------|
|                    | Window                           | Aisle                 | Yes                              | No                    |
| FRIEDLI / DANIELMR | <input checked="" type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> |

See below the flight(s) on which you are booked and for which you can now check in. Only flights that depart within the next 24 hours are open for check-in.  
 Please select the flight(s) you wish to check in for.

| Flight                                     | Origin            | Destination | Departure      |
|--|-------------------|-------------|----------------|
| <input checked="" type="checkbox"/> LX7403 | Basel SBB Railway | Zurich      | 07:40 - 28 May |
| <input checked="" type="checkbox"/> LX0016 | Zurich            | New York    | - 28 May       |

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[Check-in ▶](#)

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## DETAIL AND CUSTOMER EXAMPLES

## INTERNAL ONLY INFORMATION

## GLOSSARY

| Term      | Definition  |
|-----------|---|
| Jump Page | Page within the ViewTrip application, advising the customer will be leaving ViewTrip and be sent to the carrier's web site. |

Landing Page

The participating carrier online check-in page available from the dot com website.

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