

## Trip Manager additional changes for TSA compliance

<b>Product Advisory Number:</b>	757				
<b>Version:</b>	01				
<b>Load To Production:</b>	28-JUL-09	21:00	EST	02:00	GMT
<b>High Level Description:</b>	Trip Manager will allow a full middle name in the personal information profile area to better comply with TSA (Transportation Security Administration) standards. The DOB and Gender will be removed from the personal information page since it is duplicated in the TSA section.				
<b>Impact Summary:</b>	All Trip Manager customers				
<b>Reason For Issue:</b>	First notification				
<b>Customer Impact:</b>	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers	
	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers	
	<input type="checkbox"/>	eCommerce Customers	<input type="checkbox"/>	Car, Hotel, Rail or Cruise Customers	
<b>System:</b>	<input type="checkbox"/>	Galileo			
	<input type="checkbox"/>	Apollo			
	<input checked="" type="checkbox"/>	Worldspan			
<b>Load To Copy:</b>	Not applicable		EST	GMT	
<b>Web Services: (API and Messaging)</b>	Not applicable				
<b>Issue History:</b>	Version 01				

## Overview

To better comply with TSA standards to ensure the ticket name reflects government issued documents, the following changes will be made:

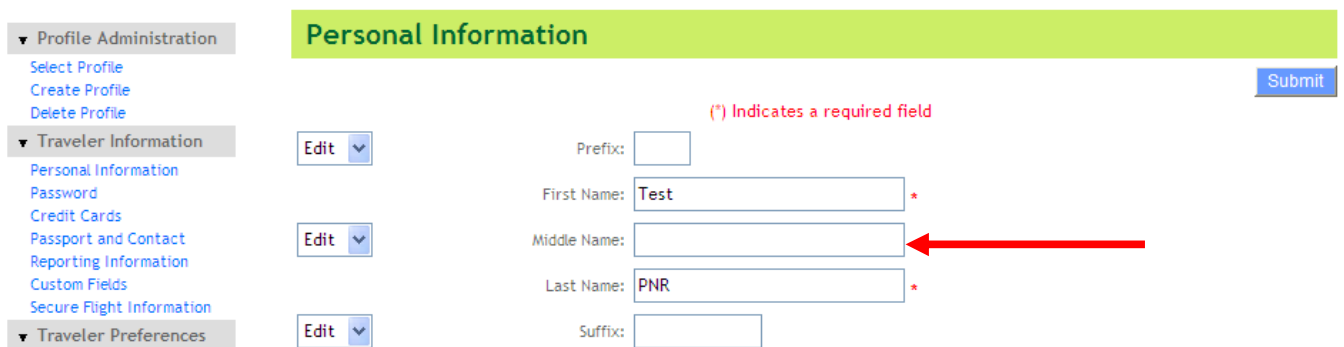
### Personal Information

- The middle initial area will be changed to middle name and will allow up to 30 characters.
- The first name minimum number of characters will be 1, maximum 30 characters.
- The Date of Birth and Gender will be removed since it is also located under Secure Flight Information

## Customer Benefit

- Allow for more accuracy of name on tickets
- Eliminates confusion for traveler due to duplicate info in profile (DOB and Gender)

## Detail and Customer Examples



The screenshot shows a user profile interface with a sidebar on the left and a main content area. The sidebar has three main sections: Profile Administration, Traveler Information, and Traveler Preferences. The Traveler Information section is expanded, showing options like Personal Information, Password, Credit Cards, Passport and Contact, Reporting Information, Custom Fields, and Secure Flight Information. The main content area is titled 'Personal Information' and contains a form with the following fields: Prefix, First Name (containing 'Test'), Middle Name, Last Name (containing 'PNR'), and Suffix. Each of the First Name, Middle Name, and Last Name fields has a red asterisk to its right, indicating they are required. A red arrow points to the Middle Name field. Above the form, there is a red text label: '(\*) Indicates a required field'. A blue 'Submit' button is located in the top right corner of the form area.

**Note: First, Middle and Last Name in the Personal Information area is not related to the Secure Flight Name fields. The two areas must be completed separately and are not related.**

## Glossary

Term	Definition

**THE INFORMATION CONTAINED IN THIS DOCUMENT IS CONFIDENTIAL AND PROPRIETARY TO TRAVELPORT**

## **Copyright**

Copyright © Travelport and/or its subsidiaries. All rights reserved.

Travelport provides this document for information purposes only and does not promise that the information contained in this document is accurate, current or complete. This document is subject to change without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or any means electronic or mechanical, including photocopying and recording for any purpose other than the licensee's personal use without the prior written permission of Travelport and/or its subsidiaries.

## **Trademarks**

Travelport and/or its subsidiaries may have registered or unregistered patents or pending patent applications, trademarks copyright, or other intellectual property rights in respect of the subject matter of this document. The furnishing of this document does not confer any right or license to or in respect of these patents, trademarks, copyright, or other intellectual property rights.

All other companies and product names are trademarks or registered trademarks of their respective holders.