

Travelport Cruise & Tour™ Enhancements for Apollo® and Worldspan®

Product Advisory Number:	692												
Version:	01												
Load To Production:	16-Apr-09												
High Level Description:	<p>New enhancements available in Travelport Cruise & Tour</p> <ol style="list-style-type: none"> 1. Pricing Matrix to display pricing options. 2. Category Upgrade display to show before and after cabin selection. 3. Expanded Cancellation Policy to provide full disclosure. 4. Less than minimum payment option to allow less than minimum amounts to be entered during initial booking or on subsequent payments. 												
Impact Summary:	Users of Travelport Cruise & Tour will have an effective and proficient means to assist customers when booking a cruise by having more information available in a consolidated display.												
Reason For Issue:	First Notification												
Customer Impact:	<table border="0"> <tr> <td><input type="checkbox"/></td> <td>Internal Only</td> <td><input type="checkbox"/></td> <td>Developers</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Agency Customers</td> <td><input type="checkbox"/></td> <td>Airline Customers</td> </tr> <tr> <td><input type="checkbox"/></td> <td>eCommerce Customers</td> <td><input checked="" type="checkbox"/></td> <td>Car, Hotel, Rail or Cruise Customers</td> </tr> </table>	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers	<input type="checkbox"/>	eCommerce Customers	<input checked="" type="checkbox"/>	Car, Hotel, Rail or Cruise Customers
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System:	<table border="0"> <tr> <td><input type="checkbox"/></td> <td>Galileo</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Apollo</td> </tr> <tr> <td><input checked="" type="checkbox"/></td> <td>Worldspan</td> </tr> </table>	<input type="checkbox"/>	Galileo	<input checked="" type="checkbox"/>	Apollo	<input checked="" type="checkbox"/>	Worldspan						
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<input checked="" type="checkbox"/>	Apollo												
<input checked="" type="checkbox"/>	Worldspan												
Load To Copy:	Not Applicable												
Web Services: (API and Messaging)	Not Applicable												
Issue History:	Version 01												

Overview

Based on customer suggestions, we are excited to announce several enhancements to the Travelport Cruise & Tour product offering. These enhancements will enable an agent to:

- quickly compare pricing via a matrix
- recognize when a category upgrade is available
- communicate cancellation policies with ease
- allow the customer to make less than the minimum payment

Customer Benefit

- Concise information allow agents to be more efficient
- Consolidated pricing information at a glance.
- Ability to know the before and after cabin when applying an upgrade.
- Full disclosure of the cancellation policy direct from the cruise line,
- Flexibility when making payments toward the cruise booking by allowing arbitrary amounts to be applied, including less than the deposit amount either during the initial booking or on subsequent payments.

Detail and Customer Examples

1. Pricing Matrix

- The pricing matrix is available when using either Quick Cruise or Fast Path.
- The pricing matrix will be displayed at the Category Selection process.
- The matrix will display prices from lowest to highest.
- Once a price is selected, the booking is processed as usual.

Categories			
Vendor Info: NCF: 179.0 MISC AMT: 54.74 USD Legend			
Category	BRKA03	BRKE03	LAF
Q - Interior Stateroom	\$899.00	N/A	N/A
N - Interior Stateroom	\$909.00	N/A	N/A
M - Interior Stateroom	\$919.00	N/A	N/A
L - Large Interior Stateroom	\$929.00	N/A	N/A
K - Large Interior Stateroom	\$939.00	N/A	N/A
I - Large Oceanview Stateroom	\$1,049.00	N/A	N/A
H - Large Oceanview Stateroom	\$1,079.00	N/A	N/A
G - Large Oceanview Stateroom	\$1,109.00	N/A	N/A
F - Large Oceanview Stateroom	\$1,139.00	N/A	N/A
D2 - Superior Oceanview Stateroom with Balcony	\$1,549.00	N/A	N/A
D1 - Superior Oceanview Stateroom with Balcony	\$1,579.00	N/A	N/A
JS - Junior Suite	\$1,849.00	N/A	N/A
GS - Grand Suite	\$2,249.00	N/A	N/A
OS - Owner's Suite	\$2,949.00	N/A	N/A
RS - Royal Suite	\$4,999.00	N/A	N/A

2. Category Upgrade

Upgrades are available for certain sailings, promotions or contracted rates. If an upgrade is available for booking, a green arrow will appear in the pricing matrix. When hovering over the arrow, the cabin number that appears will show the priced cabin. The actual cabin upgrade is the cabin number in the left column of the display.

Vendor Info: NCF: 119.00 MISC AMT: 36.98 USD
[Legend](#)

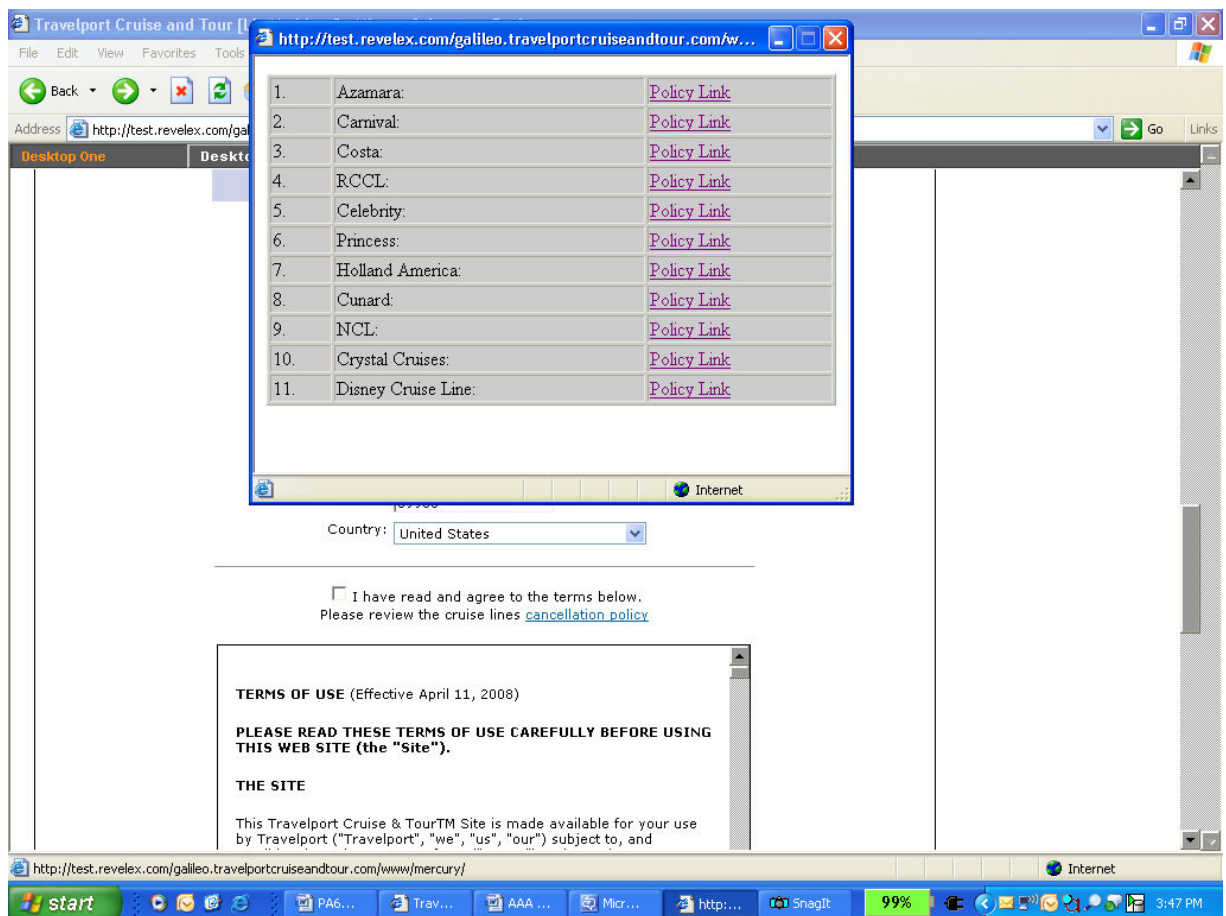
Category	BCA	BGU	PCDP44	PNS	PNSP44	PSE	T	T P44
4D - Inside Stateroom Twin/King	N/A	N/A	N/A	N/A	↑ \$429.00	N/A	N/A	\$1,084.00
6C - Oceanview Stateroom Twin/King	N/A	N/A	N/A	N/A	↑ \$449.00	N/A	N/A	\$1,179.00
4E - Inside Stateroom Twin/King	N/A	N/A	N/A	N/A	\$469.00	N/A	N/A	\$1,089.00
6E - Aft-view Ocean View	N/A	N/A	N/A	\$509.00	N/A	N/A	\$1,209.00	N/A
11 - Suite with Balcony	N/A	N/A	N/A	N/A	\$899.00	N/A	N/A	\$1,549.00
1S - Inside Guarantee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$1,049.00
4A - Inside Stateroom Twin/King	N/A	N/A	N/A	N/A	N/A	N/A	\$1,049.00	N/A
4B - Inside Stateroom Twin/King	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$1,069.00
4C - Inside Stateroom Twin/King	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$1,074.00
12 - Penthouse Suite	N/A	N/A	N/A	N/A	\$1,099.00	N/A	N/A	\$1,749.00
0V - Ocean View Guarantee	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$1,129.00
6B - Oceanview Stateroom Twin/King	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$1,169.00

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3. Expanded Cancellation Policy

Agents can now click on the cancellation policy link and a pop-up will appear which will list each cruise line and a link to their full cancellation policy.



4. Less Than Minimum Payment.

- a. This allows for arbitrary payments to be entered in the payment field, including less than the minimum payment if it's before the due date or for subsequent payments prior to the full payment date.
- b. Email reminders will still be activated to fulfill deposit and final payment requirements.

Glossary

Term	Definition

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