

Same Day Booking on Hotel Select for Worldspan®

Product Advisory Number:	669					
Version:	01					
Load To Production:	25-MAR-09		05:00	EDT	09:00	GMT
High Level Description:	for the pro is US Eas make boo	Hotel Select to allow a u evious calendar day acc stern time zone). This w okings for the current da e if they will accept the tu	ording to the vill allow user y. It will be u	e Worl rs in tii p to th	dspan system clock me zones west of E he hotel suppliers to	(which T to
Impact Summary:	No Impac	t				
Reason For Issue:	First Issu	e				
Customer Impact:		Internal Only			Developers	
	\checkmark	Agency Customers			Airline Customers	;
	•	eCommerce Custom	ners	•	Car, Hotel, Rail of Customers	r Cruise
		Galileo				
System:		Apollo				
	•	Worldspan				
Load To Copy:	20-FEB-0	9				
Web Services: (API and Messaging)		g DIR - all date sensitive sactions included in this				upport
Issue History:	Version 0	1				



Overview

The Worldspan system currently uses 12:01am ET (Eastern Time) as the cut off time for same day hotel availability and booking requests bookings regardless of the property local time. Many OTAs and 24 hour agency locations have a need to book hotels for same day arrival several hours after midnight ET – but up to this point were unable, as they received an error response

An enhancement is being made to the Hotel Select system to enable a user to request hotel availability, rules and bookings for their current day, but it is after the 12:01am ET cutoff. This will allow users to book properties for same day check in that are located in time zones west of ET. It is up to the suppliers responding to the transaction to validate if they are still open for sale at the specified property. The decision to accept the sell is entirely up to the suppliers.

This enhancement will not be available on the Hotel Booking Tool (HBT) or Hotel Interactive Maps (HIM) product on 'Go!' in this phase.

Customer Benefit

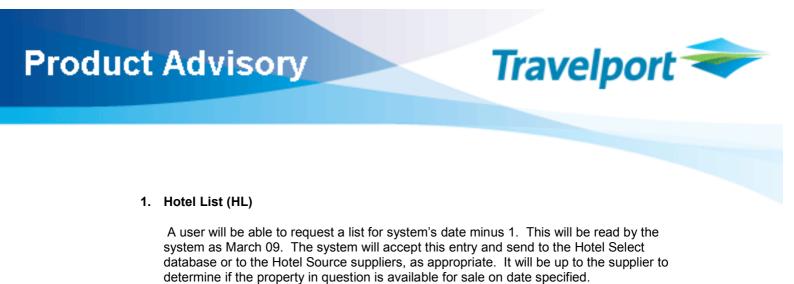
- OTA and 24 hour agencies will benefit by being able to service their customers requiring same day accommodations
- Hotel suppliers will be able to distribute and sell inventory that might otherwise not have been booked.

Detail and Customer Examples

This enhancement applies to the following hotel transactions:

- Hotel List
- Hotel Availability
- Hotel Sell
- Hotel Rules
- DIR List
- DIR Availability
- DIR Rules

The examples below reflect this enhancement. The booking date is assumed to be March 10, and the system time is 12:01 ET and later for all examples.



Entry: >HLMCI9MAR10MAR1
Time: 00:04:28

MO-KANSAS	CITY	IN MON 09MAR/OUT TUE 10MAR
CURRENCY:	USD /NP-1	
LN CO	PROPERTY NAME	ADDRESS DD
001 A HY	HYATT REGENCY CROWN	KANSAS CITY MO 6410826 2N
002 IC	INTERCONTINENTAL KAN	KANSAS CITY MO US 6411 1S
003 A CY	COURTYARD MARRIOTT K	KANSAS CITY MO US 6411 1S
004 WV	THE RAPHAEL	KANSAS CITY MO 64112 2SW
005 A BW	BEST WESTERN INN AND	KANSAS CITY KS US 6610 2NW
006 A EA	HOMESTEAD KANSAS CIT	KANSAS CITY MO 64111 1S
007 HI	HOLIDAY INN EXPRESS	KANSAS CITY MO US 6411 1SW
008 EO	ECONO LODGE INN AND	KANSAS CITY MO 64111 2 0
>HA (PROPE	ERTY AVAILABILITY >HD(DETAIL >HLD(MORE PROPERTIES>

2. Hotel Availability (HA)

A user will be able to request an HA for system's date minus 1 reading the date. The system will accept this entry and send to Hotel Select database or to Hotel Source suppliers, as appropriate. It will be up to the supplier to determine if the property in question is available for sale on the date specified.

Entry: >HA1 Time: 00:13:35



HOTEL SOURCE	WELCOME TO HYATT HOTEL SOURCE
HY HYATT REGENCY	CROWN IN MON 09MAR/OUT TUE 10MAR CURR: USD
HYMKCRK REF:	MO-KANSAS CITY PERSONS: 01
LN RATE	DESCRIPTION CXP
01 249.00G	1 KING BED 24H
	1 KING GRAND BED FLOORS 5-33 276 SQ FT
02 249.00G	2 DOUBLE BEDS 24H
	2 DOUBLE GRAND BEDS FLOORS 5-33 276 SQ FT
03 269.00G	BUSN PLAN 1KNG 24H
	1 KING GRAND BED FLOOR 30 276 SQ FT
04 269.00G	BUSN PLAN 2DBL 24H
	2 DOUBLE GRAND BEDS FLOOR 30 276 SQ FT
05 289.00G	REG CLUB 2DBL 24H
)>	

3. Rules (HR)

The HR transaction will return the appropriate rules when referencing an availability display of system date minus 1. However, it is recognized that this request from an availability display or sold segment for "system date minus 1" may error if it is sent to the supplier, if the supplier's system does not support this logic.

Entry: >HR1 Time: 00:14:34

HOTEL SOURCE \$ WELCOME TO HYATT \$ HYMKCRK HYATT REGENCY CROWN CENTER IN TUE 09MAR/OUT TUE 10MAR NBR PERSONS: 1 HY BKG CODE: KNGRACK 249.00 USD PER NIGHT STARTING O9MAR FOR 1 NIGHT RATE: 249.00 USD TOTAL RATE STARTING 09MAR FOR 1 NIGHT ROOM RATE DETAIL: NO TAXES/SURCHARGES/FEES 2.38 PERCNT CTY TX PER NT BEG 09MAR FOR 1 NTS 4.23 PERCNT ST/PRO TX PER NT BEG 09MAR FOR 1 NTS 7.50 PERCNT MISC PER NT BEG 09MAR FOR 1 NTS 1.12 PERCNT CNTY TX PER NT BEG 09MAR FOR 1 NTS 1.73 USD MISC PER NT BEG 09MAR FOR 1 NTS)>



4. Sell – Date Minus 1

A direct or reference sell for a booking that is for the system date minus 1, will be sent to the supplier for confirmation.

```
Hotel Sell
Entry: >H0/G-CCVI4444333322221111EXP09-09
Time: 00:19:34
```

1 HHL CY SSO1 MCI INO9MAR OUT10MAR MCICP-CY COURTYARD MARRIOTT KC CTRY CLB/NP-1/R-REGA00/RG-USD 159.00 /RD-REGULAR RATE GUEST ROOM 1 KING/BS-1P/NM-TEST PNR/G-CCVIXXXXXXXXXXX1111EXP09-09/CX P-CANCEL PERMITTED UP TO 6PM DAY OF ARRIVAL HOTEL TIME. 184.1 1 CANCEL FEE PER ROOM./CF-82161372 |CY| >

Entry: ER

```
1P- 4M6IGP ¬
1.1TEST/PNR*ADT¬
1 HHL CY HK01 MCI IN09MAR OUT10MAR MCICP-CY COURTYARD MARRIOTT
KC CTRY CLB/RG-USD 159.00 /NM-TEST PNR/G-CCVIXXXXXXXXXX1111EX
P09-09/CXP-CANCEL PERMITTED UP TO 6PM DAY OF ARRIVAL HOTEL TIM
E. 184.11 CANCEL FEE PER ROOM./CF-82161372 |CY|¬
P- 1.DAP111¬
T- 1.T/¬
TKG FAX-NOT PRICED FARE TYPE EX ¬
**** ITEMS SUPPRESSED ****/IH¬
>
```





5. Sell – Today's Date (10March) then change to Date Minus 1 (09March)

A direct or reference sell for a booking that is for the today's date 10March sent to the supplier for confirmation.

```
Entry: >H0/G-CCVI4444333322221111EXP09-09
Time: 00:15:57
```

1 HHL MC SS01 MCI IN10MAR OUT11MAR MCIDT-MC MARRIOTT KC DOWNTO WN/NP-1/R-CORA00/RG-USD 209.00 /RD-CORPORATE RATE GUEST ROOM KI NG OR DOUBLE/BS-1P/NM-TEST PNR/G-CCVIXXXXXXXXXX1111EXP09-09/CX P-CANCEL PERMITTED UP TO 5PM DAY OF ARRIVAL HOTEL TIME. 242.5 5 CANCEL FEE PER ROOM./CF-82161383 |MC|

```
Entry: > ER
Time: 00:53:39
```

1P- 4M6IGP ¬
1.1TEST/PNR*ADT¬
1 HHL MC HK01 MCI IN10MAR OUT11MAR MCIDT-MC MARRIOTT KC DOWNTO
WN/RG-USD 209.00 /NM-TEST PNR/G-CCVIXXXXXXXXXX1111EXP09-09/CXP
-CANCEL PERMITTED UP TO 5PM DAY OF ARRIVAL HOTEL TIME. 242.55
CANCEL FEE PER ROOM./CF-82161383 |MC|¬
P- 1.DAP111¬
T- 1.T/¬
TKG FAX-NOT PRICED FARE TYPE EX ¬
**** ITEMS SUPPRESSED ****/IH¬
>





Modify the booking to arrive 09 March.

Entry: >H@1/D9MAR10MAR Time: 00:57:20

1 HHL MC XX01 MCI IN10MAR OUT11MAR MCIDT-MC MARRIOTT KC DOWNTO WN/NP-1/R-CORA00/RG-USD 209.00 /RD-CORPORATE RATE GUEST ROOM KI NG OR DOUBLE/BS-1P/NM-TEST PNR/G-CCVIXXXXXXXXX1111EXP09-09/CX P-CANCEL PERMITTED UP TO 5PM DAY OF ARRIVAL HOTEL TIME. 242.5 5 CANCEL FEE PER ROOM./CF-82161383 |MC|¬ ¬ 1 HHL MC SS01 MCI IN09MAR OUT10MAR MCIDT-MC MARRIOTT KC DOWNTO WN/NP-1/R-CORA00/RG-USD 209.00 /RD-CORPORATE RATE GUEST ROOM KI NG OR DOUBLE/BS-1P/NM-TEST PNR/G-CCVIXXXXXXXXX1111EXP09-09/CX P-CANCEL PERMITTED UP TO 5PM DAY OF ARRIVAL HOTEL TIME. 242.5 5 CANCEL FEE PER ROOM./CF-82161383 |MC|¬

Entry - >ER

1P- 4M6IGP ¬ 1.1TEST/PNR*ADT¬ 1 HHL MC HK01 MCI IN09MAR OUT10MAR MCIDT-MC MARRIOTT KC DOWNTO WN/RG-USD 209.00 /NM-TEST PNR/G-CCVIXXXXXXXXXX1111EXP09-09/CXP -CANCEL PERMITTED UP TO 5PM DAY OF ARRIVAL HOTEL TIME. 242.55 CANCEL FEE PER ROOM./CF-82161383 |MC|¬ P- 1.DAP111¬ T- 1.T/¬ TKG FAX-NOT PRICED FARE TYPE EX ¬ **** ITEMS SUPPRESSED ****/IH¬ >





6. Cancellation of hotel segment

```
Display the PNR
```

Now 00:36:49 Today is March 10, East Coast Time.

```
1P- 4M6IGP ¬
1.1TEST/PNR*ADT¬
1 HHL CY HK01 MCI INO9MAR OUT10MAR MCICP-CY COURTYARD MARRIOTT
KC CTRY CLB/RG-USD 159.00 /NM-TEST PNR/G-CCVIXXXXXXXXXX1111EX
P09-09/CXP-CANCEL PERMITTED UP TO 6PM DAY OF ARRIVAL HOTEL TIM
E. 184.11 CANCEL FEE PER ROOM./CF-82161372 |CY|¬
P- 1.DAP111¬
T- 1.T/¬
TKG FAX-NOT PRICED FARE TYPE EX ¬
**** ITEMS SUPPRESSED ****/IH¬
>
```

Cancel Hotel segment

Entry : >X1 Now 00:37:13

```
CX-INCOMPLETE FOR CF-82161372 ¬
UNABLE TO CANCEL. PAST ARRIVAL DATE $CY$¬
¬
NEXT REPLACES 1 ¬
>
```

The supplier responds 'UNABLE TO CANCEL. PAST ARRIVAL DATE \$CYC\$'

7. Messaging DIR - all date sensitive edits and functions of the DIR will support the creation of a hotel segment for system date minus 1.

A hotel list entry, the check in date is today-1 and check out date is today.



006020\$0000000000132HL446641F218USD20090682009069B2RD235GAUS AT LANTA *2202VA44587.151H3200.122PH2532DF220 404 873 4692 2DD220404 881 9898 03TAX1515 2DD150 03N .162HR2972RD15GA 2PZ15303093PA217ATLANTA3PA122075 FOURTEEN TH STREET2PN220FOUR SEASONS ATLANTA2PC153285701F16F5 BA 0.151H32 28.122PH2532DF22014046597715 20022014045247000 0 3TAX1515.002DD15001N .162HR31242RD15GA 2PZ21030303 21033PA2224 ATLANTA GA US 30303 21033PA1222111 CONE ST N W FULTON2PN221SUPER 8 ATLANTA WORLD2PC152342 01F160Z BA 0.151H3208.122PH2532DF2201-404-221-6368 2DD2201-404-659-2000 03TAX1515 2DD15001 N .162HR31042RD15GA 2PZ15303033PA2216ATLANTA GA 303033PA122325 5 COURTLAND STREET NE2PN214HILTON ATLANTA2PC150910101F16HH BA 0. 151H3215.122PH2532DF22014047336990 2DD22014048926000 03TAX1515.002DD15003N .162HR31112RD15GA 2PZ15303613PA22>

8. DIR Hotel availability entry

Entry:

(HAATL/D09MAR10MAR/E-USD/N-01/NP-01/H-HYATT REGENCY SUITES) Time: 02:05:52

DIRODVE000009580001P1P0011P1PAU0000000101010400000000000000031 006050\$0000000000132VA427941F220 20090682009069USD.132HC42666 2MD11B.131H42642*152SA2451S12CB1S12DB1S12EB1S215AA25.00 1 S12BB0*2163RMA42471.162RM31503HSD17BBBBBBB2CN13HR(2BC210ROMLTO1 *122DA2781D223LIMITED TIME* GUESTROOM1D244UPSCALE SUITE W-KING OR 2 DOUBLE GRAND BEDS 01R210 165.111F16AB 0.162RM31493HS D17BBBBBBBB2CN13HR (2BC210KNGLT01 *122DA2771D224LIMITED TIME* 1 KING BED1D242650-SQ-FT. UPSCALE SUITE W-KING GRAND BED 01R210 165.111F16AB 0.162RM31553HSD17BBBBBBBB2CN13HR (2BC210DBLLT01 *122DA2831D227LIMITED TIME* 2 DOUBLE BEDS1D245650-SQ-FT. UPSCAL E SUITE W-2 DOUBLE GRAND BED01R210 165.111F16AB 0.162RM315 53HSD17BBBBBBBB2CN13HR (2BC210BSNLT01 *122DA2831D227LIMITED TIME * BUSINESS PLAN1D245SUITE W-KING OR 2DOUBLE GRAND BEDS BREAKFAST 01R210 180.911F16AB 0.162RM31353HSD17BBBBBBBB2CN1324H2BC21 OROMRACK *122DA2631D19GUESTROOM1D244UPSCALE SUITE W-KING OR >



9. DIR Hotel rules entry.

Hotel rules entry, the check in date is today-1 and check out date is today.

```
(HR|P-HYATLRS/D9MAR10MAR/R-ROMRACK/NP-01/N-1)
Time: 02:09:30
```

```
DIRODVE1000009580001P1P0011P1PAU0000000101010200000000000000031
006090$0000000000123VRD412761F220ATL20090682009069USD.171H41240
.143RRD3220.125TAXES3168*1130CA273.1730CU26230RD1112IC11I3TAX148
.004DURR1114DATE1720090684PERP11B4MONP11B00*113SLA274.174SALE262
3ORD1122IC11I3TAX146.004DURR1114DATE1720090684PERP11B4MONP11B000
4DISC16N
            5TTLRT16238.265TXCUR13USD0.111S3725*183RLA37132TX21
7AWELCOME TO HYATT2TX288FGUESTROOM UPSCALE SUITE W-KING OR 2 DOU
BLE GRAND BEDS MARBLE BATH DATAPORT 650 SQ FT2TX242ERACK RATE
REGULARLY PUBLISHED ROOM RATES.2TX266JRULES TAX 6.000 PERCENT
RULES OCCUPANCY TAX
                        8.000 PERCENT2TX267HGUARANTEE CC DPS
T CD NBR TA NBR CC ACCEPTED AX CA CB DC DS JC VI2TX252ICANCEL
CANCEL BY 4PM EST 24 HOURS PRIOR TO ARRIVAL2TX3305KPROPERTY HAS
200 ROOMS AND 200 SUITES ON 7 FLOORS PROPERTY LOCATION ON THE S
OUTHSIDE OF ATLANTA 20 MINUTES FROM ATLANTA S BUSINESS DISTRICT.
DIRECTIONS TO PROPERTY FROM AIRPORT TAKE I 75 NORHT TO EXIT >
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Glossary

Term	Definition

Product Advisory



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