Increase Passenger Data Area Size In Worldspan® PNRs

Product Advisory Number:	601		
Version:	03		
Load To Production:	31-Mar-09	**EST**	**GMT**
High Level Description:	Increase PNR size and allow four character GFAX line numbers in the PNR display. This will increase the number of GFAX items allowed per PNR.		
Impact Summary:	Increase operational efficiencies by minimizing the instances where a Worldspan PNR will become “locked” (allowing no more entries) because an agency had reached the maximum PNR size limitations.		
Reason For Issue:	Revised load date. Previous load date was 20-Jan-09.		

Customer Impact:	☐	Internal Only	☐	Developers
	☑	Agency Customers	☐	Airline Customers
	☐	eCommerce Customers	☐	Car, Hotel, Rail or Cruise Customers

System:	☐	Galileo
	☐	Apollo
	☑	Worldspan

Load To Copy:	19-Aug-09	**EST**	**GMT**
Web Services: (API and Messaging)	For Worldspan Web Services (API & Messaging) customers, both XML Pro and D.I.R. messages will be enhanced to increase the SSR item numbers from three to four character numeric’s. Users will be advised of the specific impacted nodes and fields, as well as planned test and production dates, via separate customer notification emails.		
Issue History:	Version 01 – Issued 14-Oct-08 Version 02 – Issued 21-Oct-08		

OVERVIEW

This enhancement will increase the size of the PNR, specifically by increasing the size of the Passenger Data Area of the PNR. This increase in PNR size will allow additional GFAX items and allow 4 character GFAX line numbers in the PNR display.

CUSTOMER BENEFIT

Expanding the Passenger Data Area in the PNR, where GFAX data is stored, will significantly reduce the instances of receiving a “PNR TOO BIG” error response.

DETAIL AND CUSTOMER EXAMPLES

The following example illustrates a full GFAX line with a 4 character line number.

```
          1         2         3         4         5         6
 1234567890123456789012345678901234567890123456789012345678901234
01   998.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAME
02   999.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAME
03   1000.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM
04 E
05   1001.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM
06 E
07   1002.SSRBIKENWHK1MSPATL1430Y22JAN-BIGSSRFOURNAME/SHORTFIRSTNAM
08 E
09
10
11
12
13
14
15
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GLOSSARY

Term	Definition
PNR	Passenger Name Record
GFAX	General Facts fields in the PNR

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