

United Airlines SSR Meals Code Changes For Apollo® Galileo® And Worldspan®

Product Advisory Number:	PA649				
Version:	01				
Load To Production:	01-FEB-09	Not Known	EST	Not Known	GMT
High Level Description:	United Airlines are removing some meal SSR codes from their system and users will see higher incidences of "UN" or Unable replies from UA for meal requests.				
Impact Summary:	This is an informational advisory for users. Some users may wish to remove these meal codes from customer's ClientFile/PRO-File/WorldFiles.				
Reason For Issue:	First Notification				
Customer Impact:	<input type="checkbox"/>	Internal Only	<input type="checkbox"/>	Developers	
	<input checked="" type="checkbox"/>	Agency Customers	<input type="checkbox"/>	Airline Customers	
	<input type="checkbox"/>	eCommerce Customers	<input type="checkbox"/>	Car, Hotel, Rail or Cruise Customers	
System:	<input checked="" type="checkbox"/>	Galileo			
	<input checked="" type="checkbox"/>	Apollo			
	<input checked="" type="checkbox"/>	Worldspan			
Load To Copy:	Not Applicable	Not Applicable	EST	Not Applicable	GMT
Web Services: (API and Messaging)	Not Applicable				
Issue History:	Version 1				

Overview

United Airlines (UA) have informed Travelport that effective 1st February 2009; they will no longer be offering or accepting some meal types. This change is implemented purely at United Airline's discretion and this notification is for informational purposes only. Any queries on the removal of the codes should be directed to United Airlines.

Detail and Customer Examples

Effective 1st February, 2009, United Airlines will no longer accept the following SSR Meal Codes:

BBML – Baby Meal

FPML – Fruit Plate

HFML – High Fibre Meal

LPML – Low Protein Meal

PRML – Low Purin Meal

and

IVML – Indian Vegetarian Meal (Unique to UA and valid for Apollo users only)

Agents may still request the SSR item (the entry will be allowed in the Travelport systems) but if United Airlines receives one of these codes, they will respond to the user with an "Unable" response. This will be the "UN" status code response that users can already see today.

If users have these SSR codes in ClientFiles/PRO-Files or Worldfiles for a customer they may find it easier to remove them when booking United Airlines to avoid seeing a rejection from the airline.

There are no input or output changes associated with this change.

Glossary

Term	Definition

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